

iflo Better Bathrooms. Guaranteed.



LIFETIME GUARANTEE

- Shower Enclosures



10 YEAR GUARANTEE

- Shower Trays



2 YEAR GUARANTEE

- Accessories
- Power Showers
- Electric Showers
- Electric Towel Rails
- Toilet Seats



25 YEAR GUARANTEE

- Baths
- Sanitaryware



6 YEAR GUARANTEE

- Mixer Showers



15 YEAR GUARANTEE

- Taps (Ceramic Discs 10 years)



5 YEAR GUARANTEE

- Furniture
- Towel Rails

HOW TO CLAIM

In the unlikely event that you will need to validate a claim under this Guarantee on your iflo purchase you will need your original proof of purchase or delivery note.

You will then need to visit your nearest Travis Perkins or City Plumbing branch to report the fault, ensuring you have a copy of your receipt or delivery note with you to validate your claim.

We reserve the right to carry out an on site inspection prior to validating a claim. We must be provided with those facilities that we reasonably require to carry out a proper inspection. A charge may be made if we find that your claim is not justified following a representative's site visit.

WHAT IS COVERED BY THE GUARANTEE

In the unlikely event that any product supplied under this Guarantee is defective due to defective materials, during the Guarantee period for that product, we will (at our discretion) repair or replace such product (or the defective part), subject to the Guarantee Exclusions set out below and your claim being validated in accordance with the "How to Claim" section above.

GUARANTEE EXCLUSIONS

Guarantee period valid from date of delivery of the guaranteed product.

Guarantee valid to original installation only and is non-transferable.

Guarantee applies to normal domestic applications only.

Guarantee covers materials only and not the cost of installation, removal of the product or making good the place after removal. Loss of use of the product and all consequential losses are excluded from this Guarantee.

The product must be assembled, installed and maintained strictly in accordance with our recommended procedures and once in place shall not be removed or altered. Guarantee does not cover deterioration through normal wear and tear, deterioration due to infestation, wilful damage, accident, improper or negligent use, unauthorised modification or repair, incorrect storage.

This Guarantee does not apply to products outside Mainland England, Scotland and Wales.

AFTER SALES SERVICE

If the item is no longer available in the iflo range, we will offer at our sole discretion an appropriate replacement.

Unbeatable guarantees



Guarantor: Travis Perkins Trading Company Limited (Company number: 00733503) Registered office: Lodge Way House, Lodge Way, Harlestone Road, Northampton NN5 7UG.

iflo is a brand belonging to Travis Perkins plc (Company number: 00824821) Registered office: Lodge Way House, Lodge Way, Harlestone Road, Northampton NN5 7UG.

If you are a consumer (as defined by the Consumer Transactions (Restrictions on Statements) Order 1976) we recognise that you may have additional rights under statute and confirm your statutory rights are not affected by this Guarantee.